



November 24, 2021

Village of Cottage Grove
221 E. Cottage Grove Rd.
Cottage Grove, WI 53527

Dear City Staff and Board Members,

WM would like to propose a service change to the days of pick up for the Village of Cottage Grove. Our current service is weekly refuse on Monday and Tuesdays and every other even week (EOW) recycling on Monday and Tuesdays. Our proposed service change would be to every week refuse on Thursday and half of the Village recycling on every other week even and the other half of the Village on every other week odd on Thursday.

Current Service

Refuse – Monday and Tuesdays
Recycling – EOW Even

Proposed Service Option 1 – Align with Town of Cottage Grove

Refuse – Weekly on Friday
Recycling – Breakup of Village would remain the same as it is now.
 EOW – Even Friday for half of Village
 EOW – Odd Friday for half of Village

Note: This option allows us to have an extra recycle driver in the area in case of breakdowns.

Proposed Service Option 2

Refuse – Thursday
Recycling
 EOW – Even Thursday for half of Village
 EOW – Odd Thursday for half of Village

Unfortunately, like many industries, environmental services are being impacted by several extraordinary circumstances that have put pressure on our systems, including unprecedented nationwide labor and raw material shortages resulting from the pandemic. These proposed changes will help us with the following.

- **Provide Dedicate Drivers:** Having dedicated drivers in your Village will help with familiarity of the Village and reduce miss pickups while increasing efficiency.
- **WM Routes per day:** WM current routes are very top heavy in certain days and light in others. If we can spread the routes out to be more even this allows us to staff more drivers for full work weeks. Having more drivers available daily will also help us with recovery of miss pickups with more trucks on the road

- **Multiple Drivers in area:** By switching this to the proposed schedule this will have multiple drivers in the area on the day of collection which will help support the area if a breakdown would happen. Currently there is only one driver per day and we need to pull from other municipalities to assist.

WM will assist the Village in communication to their residents on the service changes in the following ways:

- **Create Mailers:** If the Village can provide a complete list of addresses, WM will create mailers based on service days and get them out to the residents.
- **Calendar:** WM will provide an updated service calendar to the Village.
- **Route Maps:** WM will update route maps to show accurate service days

Thank you,

Michael Schoenleber

Public Sector Representative
Waste Management