

CALLS FOR SERVICE SUMMARY

| 2021 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
|---------------------------------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|
| TOTAL | 1023 | 724 | | | | | | | | | | |
| NUMBER OF DAYS PER MONTH | 31 | 28 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 33.0 | 25.9 | | | | | | | | | | |
| CALLS PER SHIFT | 11.0 | 8.6 | | | | | | | | | | |
| 2020 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| TOTAL | 1250 | 930 | 783 | 674 | 739 | 741 | 724 | 935 | 902 | 932 | 773 | 895 |
| NUMBER OF DAYS PER MONTH | 31 | 28 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 40.3 | 33.2 | 25.3 | 22.5 | 23.8 | 24.7 | 23.4 | 30.2 | 30.1 | 30.1 | 25.8 | 28.9 |
| CALLS PER SHIFT | 13.4 | 11.1 | 8.4 | 7.5 | 7.9 | 8.2 | 7.8 | 10.1 | 10.0 | 10.0 | 8.6 | 9.6 |
| 2019 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| TOTAL | 1300 | 1110 | 1190 | 1069 | 1026 | 1189 | 1022 | 1029 | 883 | 955 | 888 | 879 |
| NUMBER OF DAYS PER MONTH | 31 | 28 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 41.9 | 39.6 | 38.4 | 35.6 | 33.1 | 39.6 | 33 | 33.2 | 29.4 | 30.8 | 29.6 | 28.3 |
| CALLS PER SHIFT | 14 | 13.2 | 12.8 | 11.9 | 11 | 13.2 | 11 | 11.1 | 9.8 | 10.3 | 9.9 | 9.4 |
| 2018 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| TOTAL | 1429 | 1370 | 1178 | 1074 | 959 | 1105 | 1137 | 1205 | 1185 | 1198 | 1043 | 1105 |
| NUMBER OF DAYS PER MONTH | 31 | 28 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 46 | 48.9 | 38 | 35.8 | 30.9 | 36.8 | 36.7 | 38.9 | 39.5 | 38.7 | 35 | 35.7 |
| CALLS PER SHIFT | 15.3 | 16.3 | 12.7 | 11.9 | 10.3 | 12.3 | 12.2 | 13 | 13.2 | 12.9 | 11.7 | 11.9 |
| 2017 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| TOTAL | 986 | 873 | 1029 | 717 | 812 | 825 | 738 | 682 | 804 | 794 | 723 | 845 |
| NUMBER OF DAYS PER MONTH | 31 | 28 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 31.81 | 31.18 | 33.19 | 23.9 | 26.2 | 27.5 | 23.8 | 22 | 26.8 | 25.6 | 24.1 | 27.3 |
| CALLS PER SHIFT | 10.6 | 10.4 | 11.1 | 8 | 8.7 | 9.1 | 7.9 | 7.3 | 9 | 8.5 | 8 | 9.1 |
| 2016 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| TOTAL | 911 | 977 | 1033 | 1034 | 806 | 867 | 839 | 1206 | 911 | 907 | 748 | 961 |
| NUMBER OF DAYS PER MONTH | 31 | 29 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 29.39 | 33.69 | 33.32 | 34.47 | 26.00 | 28.90 | 27.06 | 38.90 | 30.37 | 29.26 | 24.93 | 31.00 |
| CALLS PER SHIFT | 9.8 | 11.2 | 11.1 | 11.5 | 8.7 | 9.6 | 9.0 | 13.0 | 10.1 | 9.8 | 8.3 | 10.3 |
| 2015 Village | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| TOTAL | 760 | 597 | 580 | 584 | 803 | 796 | 776 | 1098 | 1002 | 921 | 925 | 1005 |
| NUMBER OF DAYS PER MONTH | 31 | 28 | 31 | 30 | 31 | 30 | 31 | 31 | 30 | 31 | 30 | 31 |
| CALLS PER DAY | 24.52 | 21.32 | 18.71 | 19.47 | 25.90 | 26.53 | 25.03 | 35.42 | 33.40 | 29.71 | 30.83 | 32.42 |
| CALLS PER SHIFT | 8.2 | 7.1 | 6.2 | 6.5 | 8.6 | 8.8 | 8.3 | 11.8 | 11.1 | 9.9 | 10.3 | 10.8 |